Fáilte Ireland

Accessible and Inclusive Tourism

Access Welcome Guide

Dunmore Adventure

Fáilte Ireland

A Warm Welcome!

At Dunmore Adventure, we're committed to making your visit as enjoyable, inclusive, and safe as possible. Our team welcomes visitors of all abilities and will always do our best to adapt our activities and facilities to meet your individual needs.

While we are not fully wheelchair accessible for all activities, we can accommodate guests with a range of mobility, sensory, or learning needs. Many activities can be tailored with advance notice, and we encourage anyone with specific access requirements to contact us before visiting.

We hope that this Access Welcome Guide gives you the information that you need to plan your visit. If we have not covered your access needs in this document, please contact us on **+353 (51) 383 783** or email us at: **info@dunmoreadventure.com** so that we can discuss your requirements. We would be delighted to offer our assistance wherever we can.

We look forward to welcoming you to Dunmore Adventure for an unforgettable experience on land and sea.

Karen Harris
Owner

Contact Information

If you'd like to discuss your individual access needs or the suitability of our activities, please get in touch:

Telephone: 051 383783

Email: info@dunmoreadventure.com

Website: www.dunmoreadventure.com

We recommend getting in touch before booking so that we can make any necessary arrangements and ensure your visit runs smoothly.

Getting There

We're located at The Harbour, Dunmore East, Co. Waterford, Ireland — easily accessible by car and within walking distance of the harbour and village.

By Car:

- Eircode: X91 KD40
- Disabled parking bays are available in the harbour, within 50 metres of the Centre entrance.
- There is a ramped pathway from the car park to the main reception.
- A bus parking space is also available approximately 50 metres from the Centre.

By Bus:

- The nearest bus stop is in Dunmore East village (Bus Éireann services from Waterford City).
- From there, it's approximately a 10–15 minute walk to the Centre.

By Train:

- The nearest train station is Waterford (Plunkett Station).
- Taxis are available at the station, and we can advise on accessible taxi services on request.

Key Accessibility Features

Information

- Our website provides details of each activity
- Large print versions of safety information and activity descriptions can be provided on request.
- Our team are happy to describe activities verbally for visitors with visual impairments.

Services

- Staff are trained in water safety and customer care, and we are happy to offer pre-visit familiarisation on request.
- Visitors with learning difficulties or sensory sensitivities are welcome. We can discuss quieter times to visit when you contact us.
- If you require assistance on your visit, please speak to a member of our team at reception.

Facilities and Equipment

- Ramped access to the main reception.
- Disabled toilets are available in our land base area.
- Disabled parking spaces are located in the Harbour near the Centre.
- Seating is available outside the reception area in our Water Base, and our land base.
- Adapted equipment:
    - Supportive seating can be provided for kayaking for participants who can sit upright.
    - Other water activities may not be suitable for wheelchair users; we recommend contacting us in advance to confirm suitability.
- Assistance dogs are welcome on site.

Key Accessibility Features

Access to Public Areas

- Step-free access to the main reception (with portable ramp), land base, and toilet facilities.
- Seating is available outside the reception area, and land based area.
- Our team can assist with transfers to and from activity areas if required.

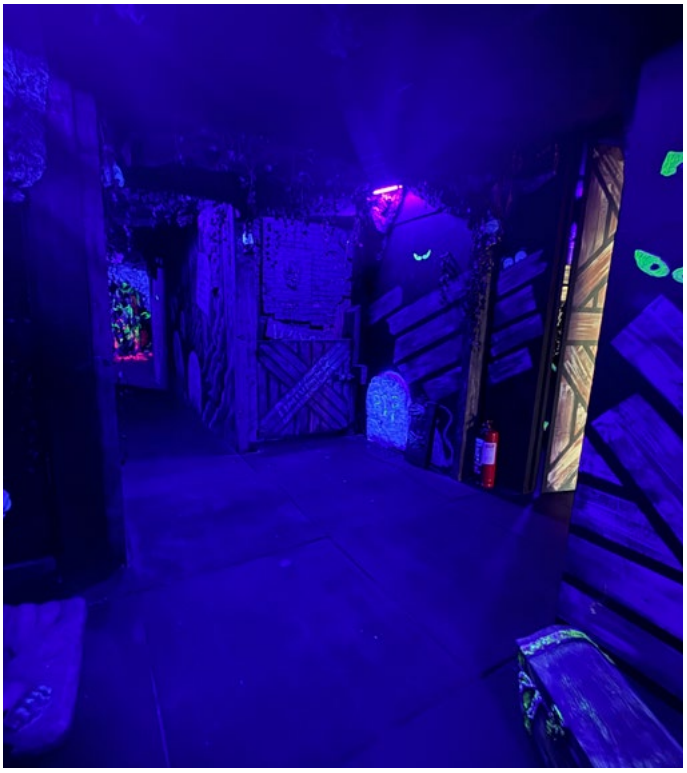
Images

Portable ramp accessing main reception

Images

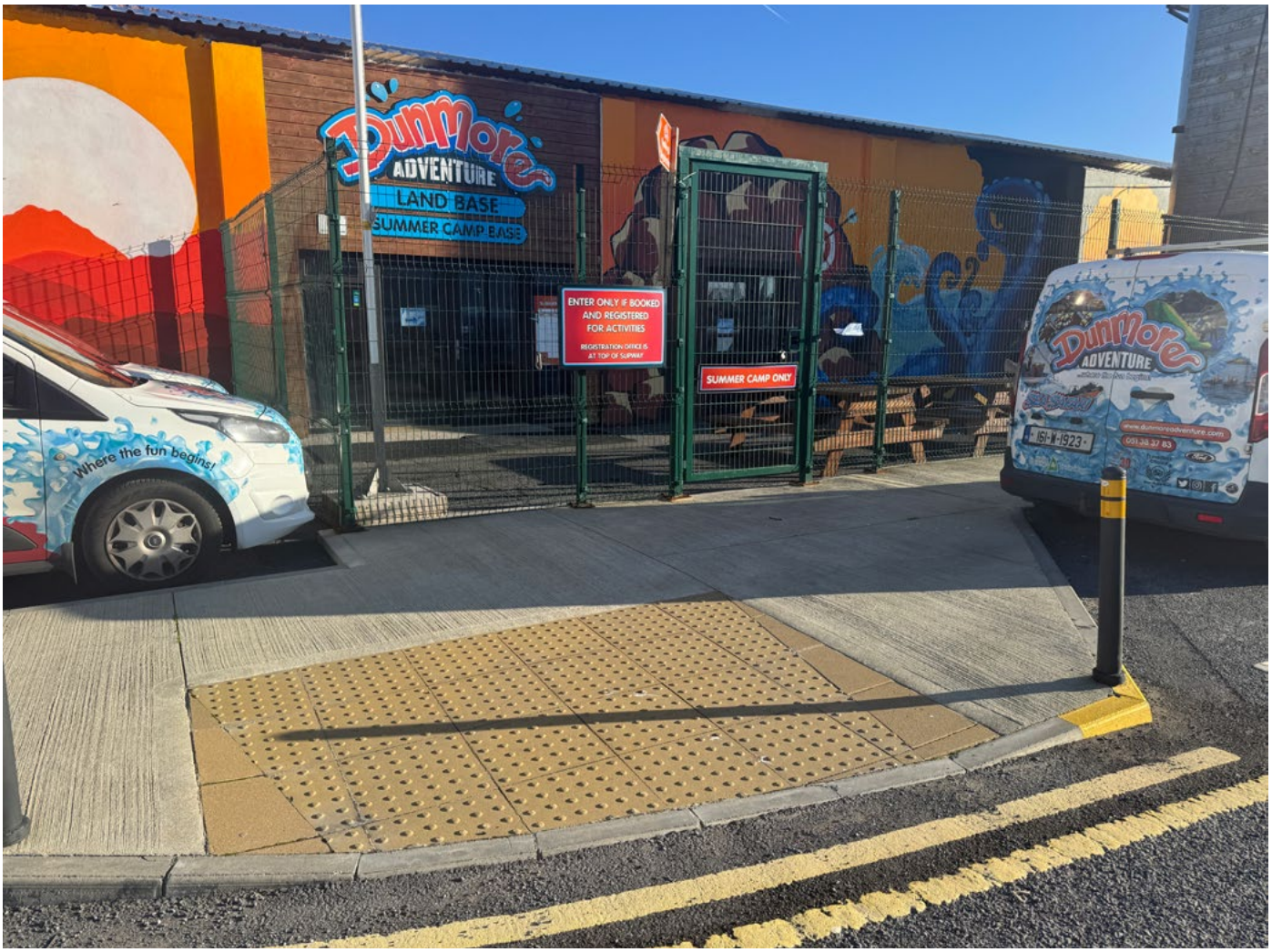
Disabled toilet exterior and interior

Images



Flat access into the cave

Images



Kerb ramp on footpath outside center

Sensory Story

A sensory story will be added soon to help visitors — especially those with autism or sensory sensitivities — know what to expect when visiting Dunmore Adventure.

Accessible Destination Highlights

During your visit to Dunmore East, you may also wish to explore:

- Dunmore East Coastal Walk – paved paths with scenic viewpoints.
- Waterford Greenway – accessible sections suitable for wheelchairs and bicycles.
- Hook Lighthouse – ramped access to the visitor centre and ground floor exhibits.

(Please contact these venues directly for up-to-date accessibility information.)

Emergency and Medical Information

During your visit to Dunmore East, you may also wish to explore:

- Nearest Hospital: University Hospital Waterford (24-hour Emergency Department)
- Nearest GP: Dunmore East Medical Centre
- Nearest Pharmacy: Mulligans Pharmacy, Dunmore East
- Defibrillator: Located at our Water Base in the Harbour.

Testimonials

We're proud to welcome visitors of all abilities and love hearing your feedback. If you've joined us for an activity and would like to share your experience, please contact us — your feedback helps us continue improving accessibility for everyone.

Date Produced & Last Updated

This Access Welcome Guide was produced in November 2025 and will be reviewed annually.

If you have any questions or suggestions about accessibility at Dunmore Adventure, please contact us at **info@dunmoreadventure.com** or call **051 383783**.